

#### **Meet our Leaders**



#### Mike Maples, MD, Chief Executive Officer

Dr. Maples completed medical school, residency and fellowship training at the University of Washington. For the past 35 years, he has served the Yakima Valley. During that time, he has been a practicing family doctor, physician educator, and health care administrator. He is the founding director of Community Health of Central Washington (1992) and the Central Washington Family Medicine Residency program (1993). He is a founding member of the Board of Trustees of Pacific Northwest

University and its College of Osteopathic Medicine in Yakima (2005), where he served for 13 years (Board President 2013-15).



#### Michael Schaffrinna, MD, Chief Medical Officer

Dr. Schaffrinna joined CHCW in 2013 after an extensive and celebrated medical career in the US Air Force as a physician and a commander. A graduate of Oregon Health Sciences University, Dr. Schaffrinna completed a fellowship in adolescent medicine, taught community medicine at Wright State University, and continues to see patients

at Central Washington Family Medicine and Yakima Pediatrics.



#### Paul Kaschmitter, MBA/HA, Chief Financial Officer

Paul has been the CFO for Community Health of Central Washington since 2003. With more than 40 years in healthcare and an MBA with a concentration in Healthcare Administration, Paul brings a wealth of expertise to CHCW. He also participates in many civic and cultural organizations across Yakima.



#### Millard McQuaid, MBA, MSF, Chief Operating Officer

With a decade of experience overseeing a myriad of healthcare systems across the Pacific Northwest, Millard joined CHCW in 2015 as the Clinic Manager for Central Washington Family Medicine and accepted the COO position in 2017.



#### Laura McClintock, Human Resources Manager

Laura joined Community Health of Central Washington in 2007. A graduate of City University's Masters in Human Resources program, Laura brings nearly 20 years of experience to her role.



#### Brigita Fody-Landstrom, CPHQ, Chief Quality Officer

Brigita joined the organization in January 2018, following nearly 20 of national quality program development for Medicaid and Medicare.











We provide full spectrum health care for all age groups from birth to senior care. We are here for you and your family when you need care. For more information, please call a clinic close to you or visit us online at chcw.org.

#### Services and Programs:

- Family Medicine
- Dental Care
- Pediatrics
- OB Care and Delivery
- Mental Health and Behavioral Health Services
- First Steps/CYSHCN (Children and Youth with Special Health Needs)
- WIC (Women, Infants, and Children Nutrition Program)
- Population Health
  - Care Coordination
  - Case Management
  - Outreach
- Senior Care
- Opiod Dependency Treatment
- Pharmacy Services

Each of our clinics offer unique services and programs. Please contact us to find out the specific services and programs your clinic offers.

#### Our Mission

Community Health of Central Washington provides quality healthcare through service and education.

www.chcw.org

# Clinic Directory

#### Central Washington Family Medicine Clinic

Full spectrum family medicine including obstetrics care. (509) 452-4520

#### Central WA Family Medicine Residency Program

Accredited family medicine specialty training for physicians, medical students and allied health providers. (509) 452-4946

#### CHCW - Ellensburg Clinic

Care for the entire family including obstetrics. (509) 962-1414

#### Ellensburg Dental Care

Comprehensive dental care for the entire family. (509) 933-2400

#### Yakima Pediatrics

Complete newborn, child, and adolescent care. (509) 575-0114

#### Highland Clinic

Care for the entire family from newborns to elder care. (509) 673-0044

#### Naches Clinic

Care for the entire family from newborns to elder care. (509) 653-2235

#### Senior & Residential Care Program (SRCare)

Primary Care for people living in care facilities. (509) 574-6139

#### Senior Smiles Program

Dental care for people living in care facilities. (509) 574-6139



www.chcw.org













# **Residency Program Overview**



The Central Washington Family Medicine Residency Program (CWFMR) is a 30 resident family medicine residency program and provides a rich learning experience.

6 of the residents are based in Ellensburg for the majority of their training and provide much needed care to a rural population at our Community Health of Central Washington – Ellensburg clinic. The other 24 residents are in Yakima for training and provide care to a diverse patient population at our Central Washington Family Medicine Clinic in Yakima.

Community Health of Central Washington, the program's sponsor is a funded Teaching Health Center. As such residents learn to provide community based comprehensive and continuous ambulatory care to medically under-served patients representative of the cultural, socio-economic and demographic diversity of Central Washington. The program provides full spectrum Family Medicine training including OB, integrated behavioral health, centering pregnancy, osteopathic manipulation medicine, procedural training and inpatient pediatric and adult medicine.

Scholarly activity at CWFM-R includes a longitudinal quality improvement project during each of the three years of residency. This gives residents a chance to work together and learn about the systems they work in, how it may not be optimal for

patient care, and how to make meaningful changes that improve the care of their patients. Other scholarly activities include behavioral health and community health based research with opportunities to help conduct research, write and present findings, and collaborate with teams from across the WWAMI region.



The program is committed to academic excellence as demonstrated by its affiliation with the nation's #1 ranked University of Washington Department of Family Medicine and one of the newest osteopathic medical schools, Pacific Northwest University of Health Sciences. Community physicians provide and teach state-of-the-art medicine in both the outpatient and inpatient settings.

In keeping with the Teaching Health Center's mission of improving access to health care, the program recruits a diverse group of self-directed learners interested in working with rural and under-served populations. Our program is committed to the development of the pluripotent stem cell physician.

# **Faculty**

Clinical teaching is provided by a board certified faculty of family physicians, pediatricians, psychologists, an internist, and a pharmacologist in addition to over one hundred community physicians that volunteer thousands of hours. All clinical faculty spend time in clinical practice, assuring clinical and technical competency.

Masters level organization development and business and finance faculty round out the faculty team.

The CWFM-R faculty brings a wealth of experience to the program. Each faculty member has special areas of interest, training, and experience which are complementary and enable the program to train physicians for a broad spectrum of service to rural and under-served populations. In addition to the teaching of residents, faculty members spend time precepting students.

Central Washington Family Medicine continuity clinics serve as sites for the required family medicine clerkships for the University of Washington School of Medicine and Pacific Northwest University of Health Sciences.

We also offer fourth year sub-internships for students from U.S. medical schools, educate pediatric dental residents, provide clinical training for physician assistant, nursing and doctor of pharmacy students, and job shadow opportunities for local high school and college students.





# **Current Faculty**

#### **Central Washington Family Medicine Residency Program**



#### Faculty & Staff Roster 2017/2018

#### Faculty



































Behavioral Health Faculty











Program Staff















PHONE 509.452.4520

FAX 509.452.5224



# **Current Residents**

# Central Washington Family Medicine **Residency Program**



#### Family Medicine Resident & Behavioral Health Intern Roster

2017/2018

#### First Year Residents





















Second Year Residents











































Behavioral Health Interns and Fellows



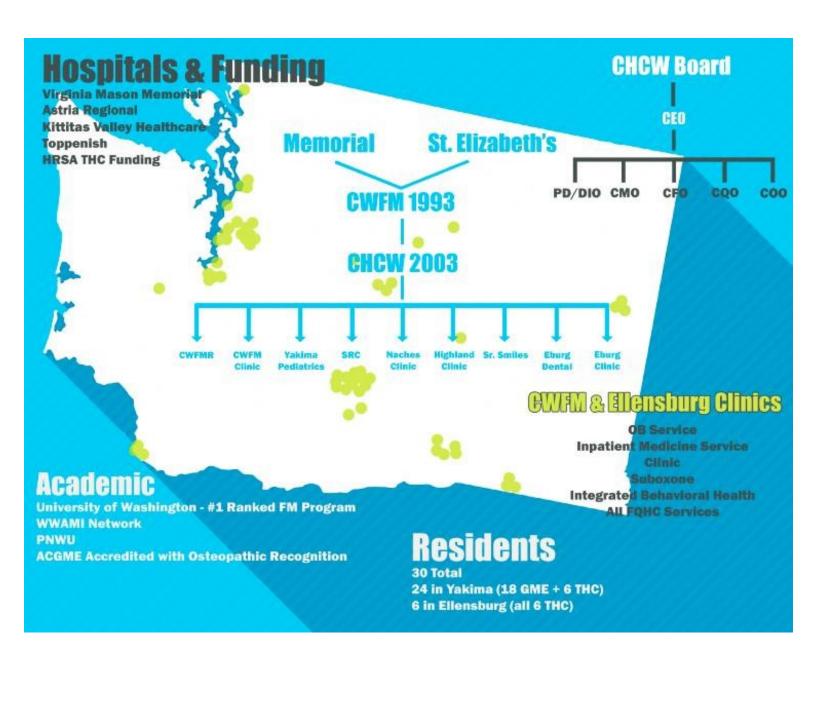






PHONE 509.452.4520

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# The Yakima Valley Region

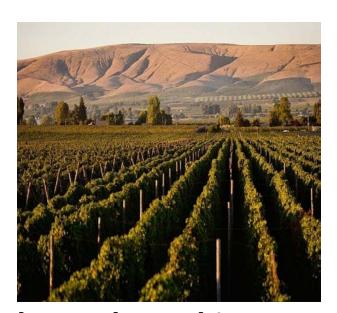




More than 300 days of sunshine and a plethora of outdoor activities in

breathtaking settings!

A variety of cultural, retail and epicurean offerings for the entire family!



**About the Yakima Area** 



Affordable housing in beautiful neighborhoods or spacious lots for custom builds; all with easy proximity to amenities, mountains, orchards, wineries and great schools!

#### LOCATION

The Yakima Valley is located east of the Cascade foothills and north of the Columbia River, surrounded by velvety rolling hills, with the snow-covered peaks of Mt. Adams and Mt. Rainier visible in the distance. Situated on Interstate 82, the area enjoys freeway links to Seattle, Portland, OR and Spokane - all within 2-1/2 to 4 hours' drive. Regular air service is provided by Horizon Air; additional air access is available through the Tri-Cities, 74 miles to the southeast, and Sea-Tac International Airport just 2-1/2 hours driving time from Yakima. Yakima County covers 4,296.1 square miles; the City of Yakima covers 16.83 square miles and sits at an altitude of 1,068 feet.

#### **POPULATION**

The population of the city of Yakima is approximately 93,400. The population of Yakima County is approximately 250,900. Between 1980 and 1990, Yakima County's population grew at an annual rate of .9%. Since 1990, growth has accelerated and has averaged 1.6 percent through 1996. In addition to the permanent resident base, the county has a large seasonal population related to the agriculture industry. This temporary population has been estimated at up to 50,000 during peak activity. The median age overall is 32.67.

#### **CLIMATE**

Sometimes touted as the Palm Springs of Washington, the area boasts of having an average of 300 days of sunshine each year. The normal precipitation is just 8 inches a year, almost half of which occurs as snowfall in the months of November, December and January. Average temperatures range in degrees Fahrenheit from 22 to 55 in winter, 36 to 80 in spring, 45 to 87 in summer and 22 to 64 in fall.

## **About the Area - continued**

<u>There is no income tax in the State of Washington</u>. Sales tax within the city of Yakima is currently at 7.9%; in unincorporated areas within the county the sales tax is 7.6%.

#### **BUSINESS & INDUSTRY**

Agriculture is the primary industry in the Yakima Valley, thanks to the rich volcanic soil that covers the valley floor and man-made irrigation systems. Of the 3,072 counties in the United States, Yakima County ranks first in the number of all fruit trees; first in the production of apples, mint, winter pears and hops; and fourth in the value of all fruits. Due to its central location, on a major highway and with both established air and rail transportation systems, Yakima is also an important distribution center.





# WHY YAKIMA?

THE HEART OF CENTRAL WASHINGTON

POPULATION †††††††††††††††† †††††††††††

91,067 15% INCREASE SINCE 2000



#### **EDUCATION**



PACIFIC NW U 150

CENTRAL WASHINGTON U 9,880

WSU LEARNING CTR 157

YAKIMA VALLEY COMMUNITY COLLEGE 12,500

HERITAGE UNIVERSITY 1,100

PERRY TECHNICAL 852

### **TRANSPORTATION**

140 MILES TO SEATTLE

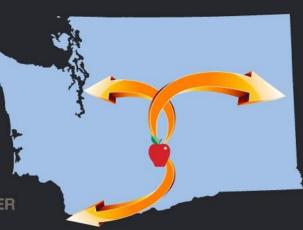
184 MILES TO PORTLAND, OR

204 MILES TO SPOKANE

YAKIMA REGIONAL AIRPORT



167 AVERAGE PASSENGER BOARDINGS DAILY



### **CLIMATE**









#### **POPULATION 2016**

250,900 Yakima County 93,410 City of Yakima 32.5 Median Age 2.99 Household Size

Cost of Living Index 96.1 of the National Average



Median Home Cost \$192,200





YAKIMA COUNTY'S COST OF LIVING IS ONE OF THE LOWEST IN THE NORTHWEST

Yakima's cost of living is

10-20% LOWER

than larger metropolitan areas!

#### **LABOR FORCE 2016**

122,052 Labor Force 8.0% Unemployment \$42,009 Average Wage

#### INCOME

\$20,887

Per Capita Income \$45,828 Median Household Income \$62,121

Average Household Income

#### TAXES

0% Personal Income Tax 0% Corporate Income Tax 7.9% to 8.2% Sales Tax

50% of the County population lives within a 20-minute drive of downtown Yakima



The city of Yakima, the tenth largest city in Washington State, contains over 35% of the population. Seattle, Spokane, and Portland are all within a three-hour drive from Yakima. Yakima is served by bus, air, and highway.



A NNUAL Sunshine

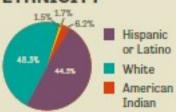


ANNUAL Snowfall



SUMMER Average High WINTER Average High

#### ETHNICITY



- Asian, Native Hawaiian, Pacific Islander
- African American



Brought to you by Moriet Miketa Broker/Regiter



250 CHURCHES

\*

#### **ECONOMIC SNAPSHOT** Agriculture, Local Forestry & Fishing Government 27.8% 15.6% Other than Health 2016 "Top Five" Services Industries 110.188 13.7% Total Jobs 25.9% 9.5% Retail Trade 7.5% Manufacturing **TOP 15**

2500 Virginia Mason Memorial Hospital 1700 Wal-mart 1500+ Zirkle Fruit 1500+ Washington Fruit 1355 Sunnvside & Yakima Regional Cardiac & Medical 1212 Borton Fruit

PRIVATE EMPLOYERS

1023 Monson Fruit 1006 Yakima Valley Farm Workers Clinic Yakima/Sunnyside/Grandview 900 AB Foods & Washington Beef 644 Yakama Nation Legends Casino 615 Tree Top

500 Shields Bag and Printing 350 Costco

340 Comprehensive Mental Health

330 Seneca Foods

# YAKIMA IS A **GROWING CENTER** FOR HEALTHCARE

THE INDUSTRY HAS GROWN 17% **OVER THE LAST DECADE AND ADDED OVER** 3,500 JOBS.

#### 2016 REAL ESTATE

678 Active Listings

Existing Home Sales 1.579

Median Home Price \$192,200

COST of 2,200 sq.ft. Single Family Home **AVERAGE COST BY AREA** \$294,058 Yakima

\$563,432 Seattle \$339,166 Tri-Cities \$308,221 Spokane



#### HOUSING AVAILABILITY

January 2017

Otty	Description	Avg Price
50	1-2 Bedrooms	\$128,741
208	3 Bedrooms	\$246,040
132	4+ Bedrooms	\$396,792
10	Condo/Townhouse	\$169,640
390	All Homes	\$282,012
59	Manufactured	\$175,126



#### RENTAL INFORMATION 2017

Description Avg Price 1 Bedroom \$450-700 2 Bedrooms \$600-1,200 3 Bedrooms \$900-2,000 1 Bedroom \$585-650 2 Bedrooms \$659-895 Duplax \$895-1,350 3 Bedrooms Studio \$350-600 Apartment 1 Bedroom \$525-650 2 Bedrooms \$625-750

#### YOUR EDUCATIONAL UTOPIA

#### Yakima Valley School

Your family will have access to a complete range of educational resources from K-12 through Master's degree levels, as well as a number of dynamic programs offering unique educational opportunities. Some of these include the International Baccalaureate Program, Discovery Labs Innovative Learning program, the YV-Tech running start program, and the prestigious Doctorate of Osteopathic Medicine from Pacific Northwest University of Health Sciences.



## Higher Education & Technical Institute Enrollment 2015-2016

Central Washington University 10,912
Yakima Valley Community College
8,149 total; 4,289 full-time equivalent
Heritage University 1,219 total; 819 undergraduates,
347 graduates, and 53 non-degree
Washington State University Education Center 1,300+
Perry Technical Institute 710
Pacific Northwest University of Health Sciences 569



#### **Educational Attainment**

Persons 25 years and older 2016 High School Graduate or Higher 71.9% Bachelor's Degree or Higher 15.7%



#### A+ FOR TWO YAKIMA VALLEY EDUCATORS

Toppenish High School's Principal has been the National High School Principal of the Year and Zillah's Science Teacher was National Teacher of the Year



#### OUTSTANDING STUDENT IMPROVEMENT

Eight Yakima Valley schools were honored with the 2016 School of Distinction Award

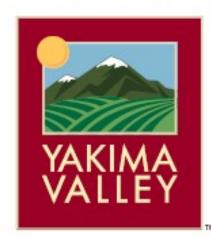




# YAKIMA VALLEY EVENTS

AT A GLANCE

Brought to you by Yakima Valley Tourism



#### YEAR ROUND

#### Salsa

The Seasons Performance Hall, Yakima

First Friday Yakima Downtown Yakima



#### **FEBRUARY**

Red Wine and Chocolate Yakima Valley

Central Washington Home and Garden Show Yakima

#### APRIL

Spring Barrel Tasting Yakima Valley

#### MAY

Cinco de Mayo

Downtown Yakima Sunnyside

Roots and Vines Festival Yakima

Lunchtime Live Yakima

Yakima Farmers Market Downtown Yakima

**Community Days** 

Zillah Selah

Memorial Day Parade Downtown Yakima

#### JUNE

Yakima Pippins Baseball Yakima

Yakama Nation Treaty
Day Commemoration
Toppenish

Mural in a Day Toppenish

Sunshine Days Parade Sunnyside

Scottish Fest and Highland Games Prosser

Gap to Gap Dash Yakima

Yakima
Fresh
Hop Ale
Festival
has been
named as one
of the Ten Best
Brew Festivals
in the nation!

America's Best Online Suds Magazine Seattle Brew News

#### JULY

#### Toppenish Rodeo Toppenish

#### 4th of July Celebrations

Yakima Toppenish Zillah Prosser Selah

#### Yakima Folklife Festival Yakima

#### Nile Valley Days Jim Sprick Community Park, Naches

#### AUGUST

# Moxee Hop Festival

# Yakima Valley Fair and Rodeo

Grandview

#### Zillah's Bluegrass Festival Zillah

#### A Case of the Blues and All That Jazz Vakima

#### Highland Community Days Tieton

#### Hot Shots 3-On-3 Basketball Tourney Downtown Yakima

#### SEPTEMBER

#### **Annual Rail Show**

Northern Pacific Railway Museum, Toppenish

#### Skewered Apple BBQ Championship

Tree Top, Selah

#### Tour of Homes Yakima Valley

#### Chinook Fest Naches

#### Central Washington State Fair

Yakima

#### Naches Valley Sportsman's Days Naches

#### Fashion Front

Downtown Yakima

#### Annual Great Prosser Balloon Rally

Prosser

#### Prosser Farmers Market

Prosser

#### Yakima Indoor Farmers Market

Downtown Yakima

#### OCTOBER

#### Yakima Fresh Hop Ale Festival

Downtown Yakima

#### NOVEMBER

#### Winter Market Prosser

#### Thanksgiving in Wine Country Yakima Valley

#### DECEMBER

#### Selah Lighted Parade Selah

#### Annual Sunnyside Lighted Farm Implement Parade

Sunnyside

#### Downtown Yakima Lighted Christmas Parade

Downtown Yakima

# Granger Tour of Lights

Granger

#### Luminaria

Arboretum, Yakima

#### Union Gap Christmas Parade and Festival

Union Gap

#### Santa Trolley

Yakima Valley Trolleys, Downtown Yakima

#### 11th Annual Toy Train Christmas

Northern Pacific Railway Museum, Toppenish